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AF/2143
JW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Lundy Lewis

Application No.: 09/577,231

Filed: May 23, 2000

For: *METHOD AND APPARATUS FOR
COMPONENT TO SERVICE MAPPING IN
SERVICE LEVEL MANAGEMENT (SLM)*

Attorney Docket No.: APB-021

Art Unit: 2143

Examiner: England, David E.

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EV 465007468 US, in an envelope addressed to: Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: December 23, 2004

Signature:

A handwritten signature in black ink, appearing to read "Christopher J. McKenna".

(Christopher J. McKenna)

RESPONSE TO FINAL OFFICE ACTION UNDER 37 C.F.R. § 1.116

Dear Sir:

INTRODUCTORY COMMENTS

This Response is filed responsive to the Final Office Action (Paper No. 20040913) dated September 24, 2004. In view of the comments set forth below, Applicant respectfully requests re-examination of the application and urges reconsideration and withdrawal of the outstanding rejections.

Remarks/Arguments begin on page 2 of this paper.

Entered
Amendment
DRAFTING AND
SEARCHING
12/23/2004